

## BK BIRLA CENTRE FOR EDUCATION

# SARALA BIRLA GROUP OF SCHOOLS SENIOR SECONDARY CO-ED DAY CUM BOYS' RESIDENTIAL SCHOOL



## **POST MID TERM (2024-25)**

#### **BUSINESS ADMINISTRATION (833)**

Class : XI Commerce	Duration: <b>1Hr.</b>
Date : 7/01/2025	Max. Marks: 25
Admission No:	Exam No.

#### **General Instructions:**

Read the following instructions very carefully and strictly follow them:

- i. This question paper contains 12 questions.
- ii. All questions are compulsory.
- iii. Marks are indicated against each question.

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What is the purpose of communication?	<b>(1)</b>
(a) Inform (tell someone about something)	
(b) Influence (get someone to do something you want)	
(c) Share thoughts, ideas, feelings	
(d) All of the above	
State whether the following statement is True or False.	(1)
Believes, attitudes, traditions and expectations which are shared by group members is	
called group norms.	
Give one demerit of Informal groups.	(1)
What is Organisational behaviour?	(1)
Identify image of visual communication:	(1)
(a) Sign showing railway crossing	
(b) Sign for slippery surface	
(c) Sign which communicates that an area is a no smoking zone	
(d) Sign for flammable substance	
State two merits of Informal groups.	(2)
What do group dynamics mean?	(2)
Describe your family in 5–8 sentences.	(2)
Discuss the Levels of analysis Organisational behaviour.	(3)
Which is your favourite festival? Write two paragraphs about your favourite festival.	(3)
Discuss 7 Actions for Practicing Assertive Communication.	(4)
Explain the models of organisational behaviour.	(4)
	(a) Inform (tell someone about something) (b) Influence (get someone to do something you want) (c) Share thoughts, ideas, feelings (d) All of the above  State whether the following statement is True or False. Believes, attitudes, traditions and expectations which are shared by group members is called group norms.  Give one demerit of Informal groups.  What is Organisational behaviour?  Identify image of visual communication: (a) Sign showing railway crossing (b) Sign for slippery surface (c) Sign which communicates that an area is a no smoking zone (d) Sign for flammable substance  State two merits of Informal groups.  What do group dynamics mean?  Describe your family in 5–8 sentences.  Discuss the Levels of analysis Organisational behaviour.  Which is your favourite festival? Write two paragraphs about your favourite festival.  Discuss 7 Actions for Practicing Assertive Communication.

\*\*\*\*\*ALL THE BEST\*\*\*\*\*